

**CAROLINA ENDOSCOPY CENTERS  
PATIENT RIGHTS**

**Patient** will be accorded impartial access to available medical treatments regardless of race, creed, national origin, religion, sex, age, or handicap.

**Patient** is entitled to information regarding his/her rights at the earliest possible time in course of treatment.

**Patient** will have access to an interpreter when necessary and at earliest possible time.

**Patient** has the right to quality care by competent individuals adhering to high professional standards.

**Patient** has the right to inquire and be informed of providers' qualifications and credentialing criteria.

**Patient** has the right to change their provider if other qualified providers are available.

**Patient** will receive respectful care that at all times is considerate of his/her personal dignity.

**Patient** is entitled to personal privacy in treatment and in caring for personal needs.

**Patient** has the right to be free from harassment, neglect and abuse from staff, other patients and visitors.

**Patient** is entitled to confidential treatment of his/her medical records and must consent to their release except when required by law.

**Patient** is entitled to care that avoids unnecessary discomfort and pain.

**Patient** has right to be free from seclusion and restraints in accordance with Center policies.

**Patient** is entitled to be involved in his/her discharge planning and to receive information concerning his/her continuing healthcare needs and the means for meeting them, as well as the alternatives.

**Patient** is entitled to refuse treatment to the extent permitted by law and to be informed of the consequences of that refusal, including the right to refuse to participate in experimental research.

**Patient** has the right to expect reasonable continuity of care when appropriate and to be informed of available options when care is no longer appropriate or when transfer to another facility is necessary.

**Patient** is entitled to have emergency procedures implemented without delay.

**Patient** and/or authorized representative has the right to participate in decisions involving his/her health care, including diagnosis, evaluation, treatment and prognosis.

**Patient** shall not be subjected to non-emergency treatment, procedure, research or other programs without his/her voluntary and competent consent or the consent of legally authorized representative.

**Patient** is entitled to receive information about Center rules and regulations affecting patient care and conduct including procedure for handling of patient complaints.

**Patient** is entitled to receive an itemized and detailed explanation of bill for services provided.

**Patient** has the right to access protective services and patient's legally authorized representative may exercise rights on behalf of patient.

**CAROLINA ENDOSCOPY CENTERS  
ADVANCE DIRECTIVES POLICY**

Regardless of advance directives, a full resuscitation attempt will occur in the event it is needed.

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**(Patient's Signature)**

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**(Date)**